



Information Sheet

The Goyne Family:: Ryan, Stephanie, Taylee, Pacen & Azlyn + Rinley, Brody, Phoebe, Reecie, Ezra & Pixie!!

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Website:: www.ComfortsOfHomeK9Retreat.com

Facebook:: www.facebook.com/K9HomeComforts

Instagram:: coh_k9retreat

HOURS for DROP OFFS & PICK UPS

Monday-Friday 8:00-6:00

Sunday 2:00-6:00

Saturday No Drop Offs or Pick Ups

****ALL Drop-Off and Pick-Ups are by Appointment Only****

If you need to change your set appointment time - no problem!! Just get in contact with me. ☺

Our rates run like a Hotel for Humans - your Nightly Rate covers from the time you Check-In until Check-Out the next day.

Check Out time is Noon, Monday-Friday // 4:00pm on Sundays.

Pups are welcome to stay past their Check-Out time, but you will be charged a **\$10 Daycare fee** per puparoo.

****If you have not picked up your pup(s) by 6:00pm, you will be charged for a Nights Stay and will need to make plans to pick them up the following day****

BOARDING REQUIREMENTS

#1 {SHOTS} - For the health and safety of our guests, all pups must be current and have Vet Documentation showing::

****DHLPP / RABIES / BORDETELLA / INFLUENZA vaccines**** If your pup is long-overdue on required vaccinations, we will require them to be administered at a minimum of one week before arrival at COH.

#2 {AGE} - Puppies must be at least 4 months of age to board, with completion of Full Vaccination Series; *including both H3N2 & H3N8 Influenza Vaccines.*

#3 {HEALTH & BEHAVIOR} - All pups must be in good health. Females must not be in heat. Pups must be flea & tick free. All pups must be non-aggressive to either humans or other pups. They must also not be a "fence jumper."

#4 {FORMS} - Along with the up-to-date Shot Record, we keep 3x Forms in your pup's file that will need filled out and signed. This is only if this is your first visit with us. New additions to your family can be added to your existing file. Forms will be emailed to you when you make a reservation, or you can print them from our Website under "Reservation Requests."

#5 {PAYMENT} - Your pup's balance is due at Drop-Off. Payment can be made with your Debit/Credit Card or Cash.
Checks are Not Accepted. ****If you pay your balance in cash, you will receive \$5 Off your Total****

#6 {OPTIONAL} - You are welcome to bring your pup's own bedding or toys to keep in their private suite. A favorite blanket or one of your old t-shirts is recommended... this fills their bedroom up with their favorite scent - *family*. ☺ **Keep in mind that all belongings may not be returned in the same condition they arrive in. COH is not responsible for any misplaced or damaged belongings.** ****We pamper the babies as if they were our very own!!** So, what you bring is *completely optional*. We provide highly rated Kuranda beds, blankets, toys of all sizes, textures & noises (*ha*)... plus, food and water bowls to fit your pups' specific needs. They won't go without; I can promise you that!! ;) Your pup's food packaged in individual "daily baggies" is Fantastic & a big help for me - but not required. The original bag or container for freshness is just fine. Bringing their own food is not required but is recommended being a sudden change in diet can sometimes cause upset stomach. IF you choose to not bring your pup's food from home, we will provide COH's House Dog Food.

RESERVATION REQUESTS

Reservations are not required -but- highly recommended, being we tend to book up.
We only require a deposit of \$32 down in order to hold your pup's dates & bedroom – 100% refundable as long as you simply give a **2 Days Notice of Cancellation // 3 Days** during Holiday or Peak Times.

There are several ways you can make a reservation::

- #1 - Go to our Website and click on the "Reservation Request" tab at the top of the page.
- #2 - Send a message by clicking on the "Contact Us" tab on our Website. /
Message me through Facebook / Send an Email / Or Text.
- #3 - If you can't do any of the options above, please feel free to give me a call.

RATES & WHAT THAT INCLUDES

\$32 {1st Pup}

\$22 {2nd Pup} -discount if sharing a room & from the same family-

\$18 {3rd Pup} -discount if sharing a room & from the same family-

No pup deserves to be stuck in a kennel all day, which sadly is the case at a typical dog boarding facility. But not here at *Comforts of Home K9 Retreat*. At each of our overnight stays your pup is in the comforts of an *actual family home*, has the choice to participate in group play, get as much one-on-one human interaction their lil' heart desires, and will have their very own private bedroom to keep their food, favorite toy & blankie all to themselves. Each suite has either a fluffy-bed or raised Kuranda dog bed that combines soft, off the floor comfort (kind of like a hammock – Great for Joints!) We also supply blankets, toys, food & water bowls. We start our day about 6:00 am and do our last potty-break around 10:00 pm. Your pup will receive a daily, personal turn-down service after a long, happy day playing with friends. Each meal is served in their personal room along with fresh water each and every day. There are no hidden fees -- this rate covers any medications your pup requires, specific feeding schedules, taxi service to and from (*if the need arises.*) If your pup is not 100% potty-trained & all those extra snuggles. ;) Tax included. Food, Treats, Bully Sticks, Kongo's filled with fun surprises - also included. *{{Although we do strongly encourage you to bring your pup's own personal food, being sometimes new foods can upset their tummy.}}*
Daily picture updates personally texted, also included. And we do offer a \$5 Discount off your Total if you pay in cash.

DISCOUNTS

When boarding multiple pups together from the same family and in the same bedroom; we offer a **{ \$10 Discount }** for the 2nd Pup and **{ \$14 Discount }** for the 3rd Pup *each night.

We offer a **{ \$5 Discount }** off your Total if you pay in cash at Drop Off.

We offer a **{ \$5 Discount }** for leaving a review on our *Facebook page* -and/or- *Google Reviews*...
We appreciate you taking the time out of your day to do so, *Thank You!!*☺

And we also offer a **{ FREE Night Stay }** for *each referral you send our way that stays at least 2x Nights with us and writes your name as their referral. We are SO appreciative and what better way to say, "THANKS!" than with a FREE Night Stay!!

HOLIDAYS & PEAK DATES

Our Family is honored to spend any major Holiday with your pup!!
Please be mindful though, there will be NO Drop-Offs (or) Pick-Ups on the following days::
{{ Easter - 4th of July - Thanksgiving - Christmas Eve - Christmas Day }}

A **Two Night Minimum** -plus- **3 Day Advance Cancellation** policy will be in effect
in order for you to receive your Deposit back during the following Peak Times::
{{ New Year's Eve - New Year's Day - Easter Weekend - Spring Break Week - July 4th Week - Memorial Day Weekend - Labor Day Weekend - Thanksgiving Week - Christmas Week }}

RISKS OF BEING BOARDED

There are always risks when you get a group of pups together. Just like there are risks when you send human kids to school, or even when a big group of human adults get together in an area... Pups playing together may accidentally get poked by a long toenail or get a “playful / accidental bite.” A playful puppy may get too far into another pup’s personal space, causing them to snip out of reaction {not aggression.} Pups could also sprain an ankle while playing chase or hurt a tooth playing tug-of-war; two all-time-favorite games around here. ;)

Also, similar to how a human cold virus can quickly be passed around, so can kennel cough (another wording for a dog cold.) A pup can very well have the kennel cough virus and not show any signs or symptoms for a couple days. And just like the human cold, it is highly contagious – just by breathing around others. Just how a human can get a flu vaccine, but still catch the flu because it’s a different strain -- Same risks with the Bordetella Vaccine.

All of these reasoning’s are exactly why we took the extra steps in becoming “***Pet First Aid / CPR Certified***” and why the pups are under constant supervision. We watch body language; get to know personalities, the likes and dislikes of our furry-guests. We’re consistently watching behaviors... Do they act like they don’t feel good, show a loss of appetite, etc.

All of this, so we can help eliminate a situation before it even starts.

It is also why we are strict on each pup being up-to-date on their shots and we are consistently cleaning & disinfecting.

Having “***Comforts of Home K9 Retreat***” based out of our home – where we have our own human & fur-kids alike – you can bet your boots that we are doing everything in our power to have a
Happy, Healthy and Clean atmosphere for everyone!!

WHY CHOOSE “COMFORTS OF HOME K9 RETREAT”

It is our goal at COH, that although the pups are being boarded – they have no clue!!

They just know they’re in a loving home, making new fuzzy-friends and getting the best belly rubs around!!☺

COH is our family home that we have combined as a business by building a large custom doggy-playroom off the back of our home. Including built-in doggy-suites – each custom designed where pups can choose to see out or have privacy. We also have indoor-outdoor kennels and crates that we have camouflaged throughout our home. Each pup has their very own private in-home bedroom to call their own during their stay, complete with all the luxuries a pup could ask for!!

Being home based has many benefits, like being able to be there for your pup’s needs day -or- night.

The “staff” is our family, so your pup builds a genuine bond with the same humans every time they come.

This bond & consistency tremendously helps to eliminate any stress that can come with being boarded.

We also keep it on a much smaller scale than your traditional boarding facilities. This guarantee’s each and every puparoo is wrapped in 24/7 love & attention, and it also means the risk for pups catching spreadable viruses is lessened.

Each pup has a day full of pampering, sunbathing, lounging around the house, playing chase, going on walks on our personally owned 3 acres & surrounding woods or just having a howlin' good time playing with their new fuzzy-friends outside -or- in our in-home, doggy playroom!

As pet owners ourselves, we fully understand the anxieties of leaving your fur-baby... we have such a love and passion for these babies and it is our desire to make them feel just as loved and comforted here as they are in their own home. We are happy to text daily picture updates of your pup's day, so you can hopefully rest a little easier.

We also encourage you to visit our Facebook page where you can read reviews from other families & see lots of pictures!!

“Thank You!!”

~ Stephanie & Family {COH}

